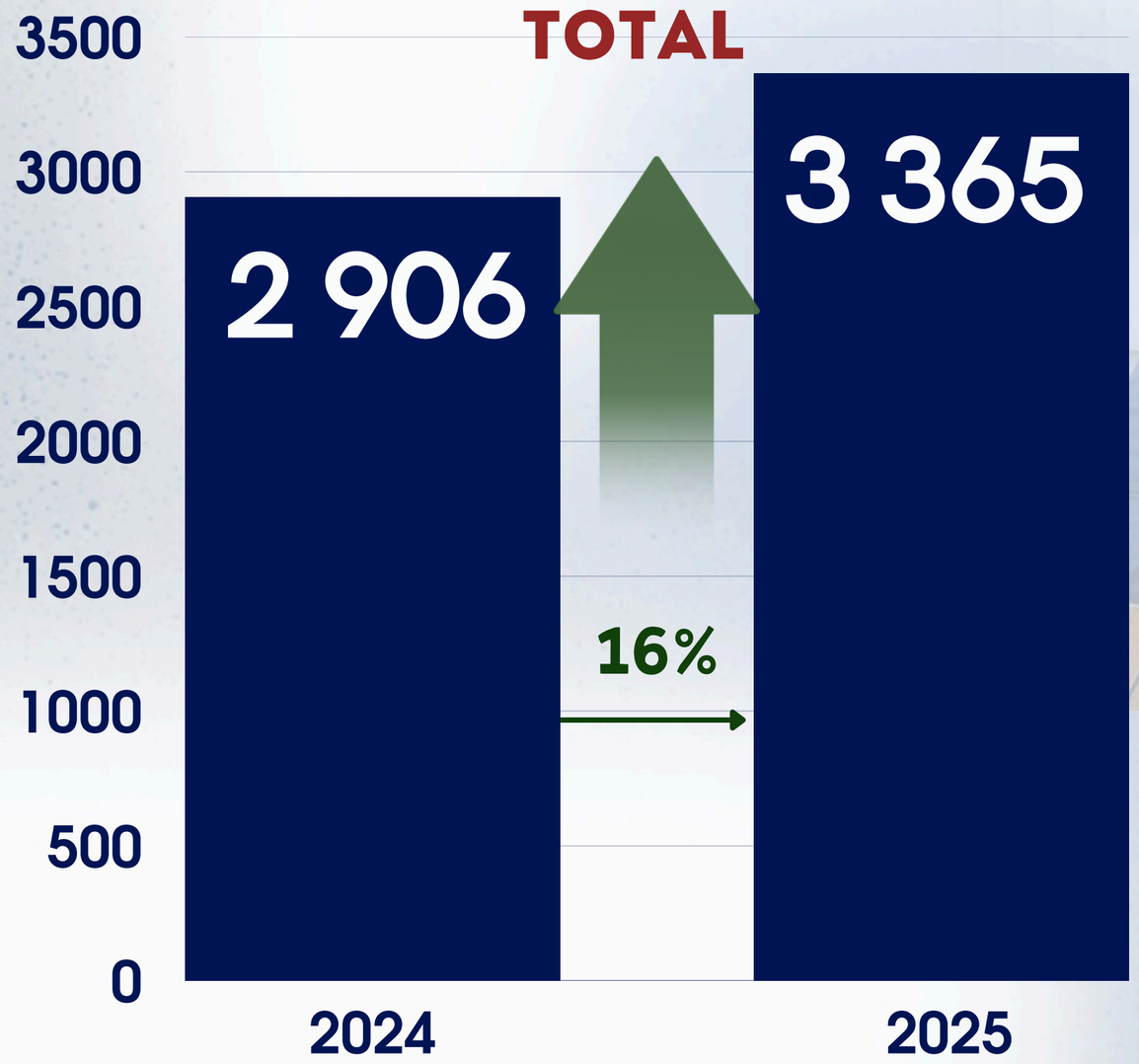
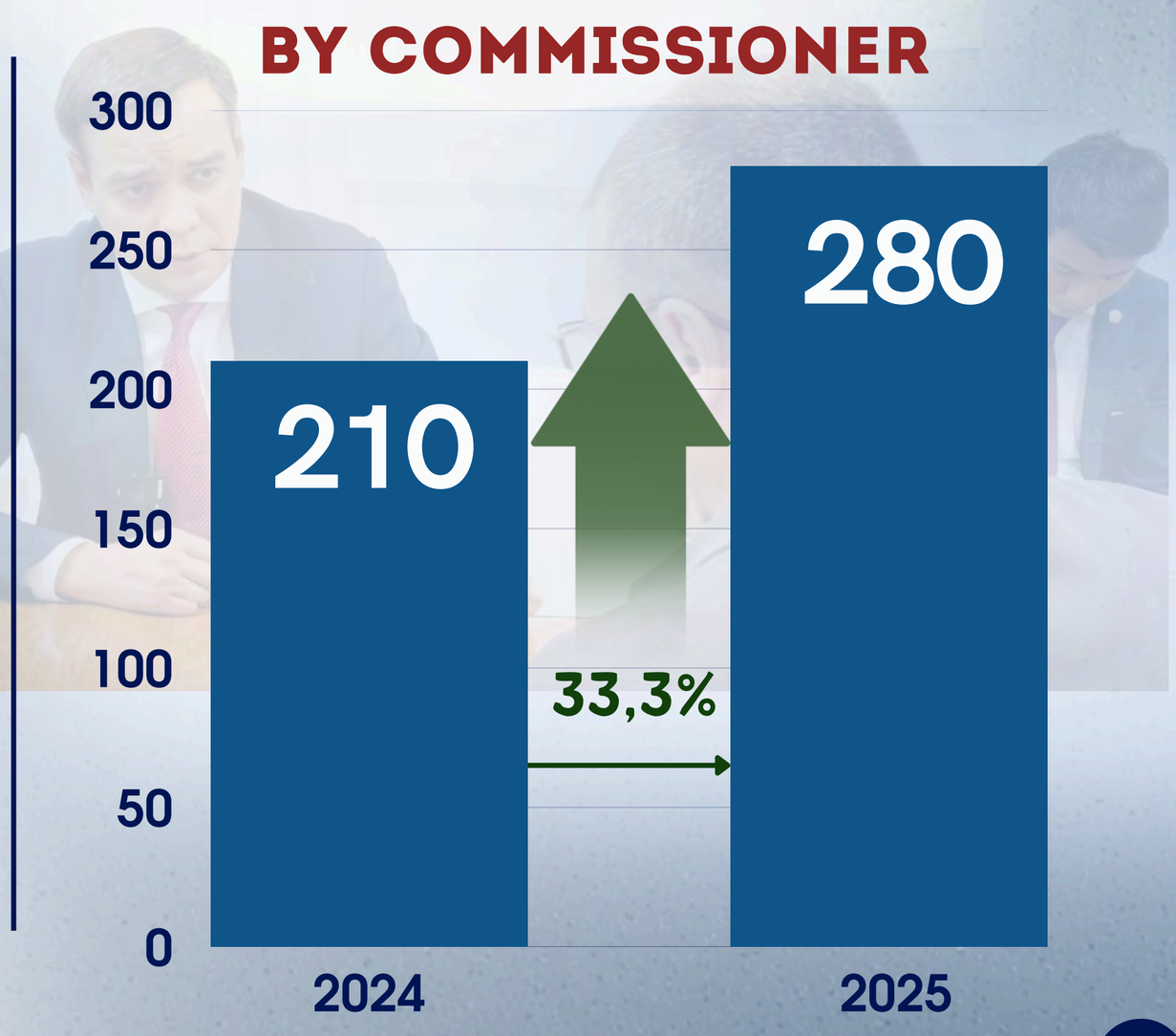
COMMISSIONER FOR HUMAN RIGHTS IN THE REPUBLIC OF KAZAKHSTAN

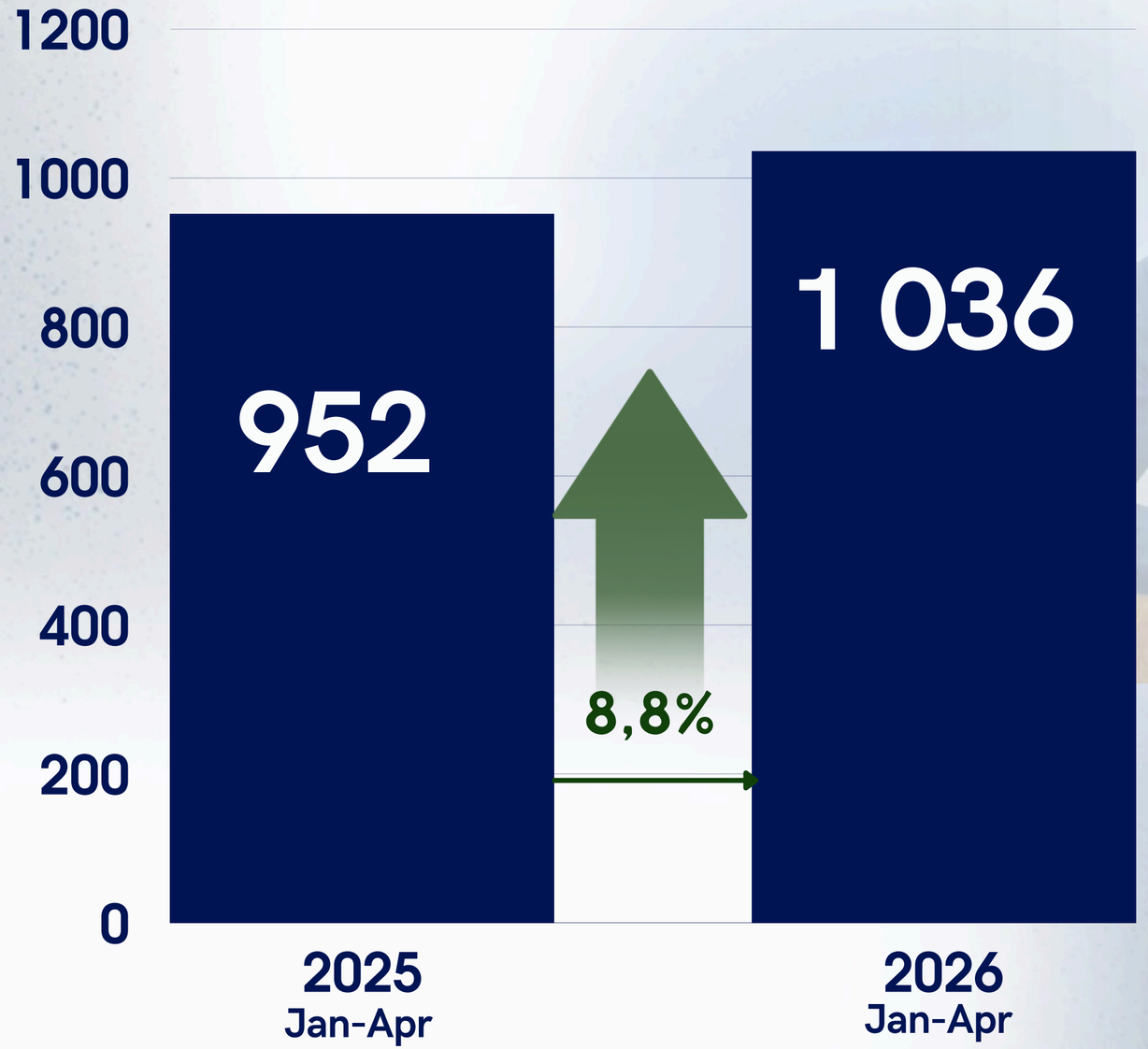
PERSONAL RECEPTIONS OF COMPLAINANTS



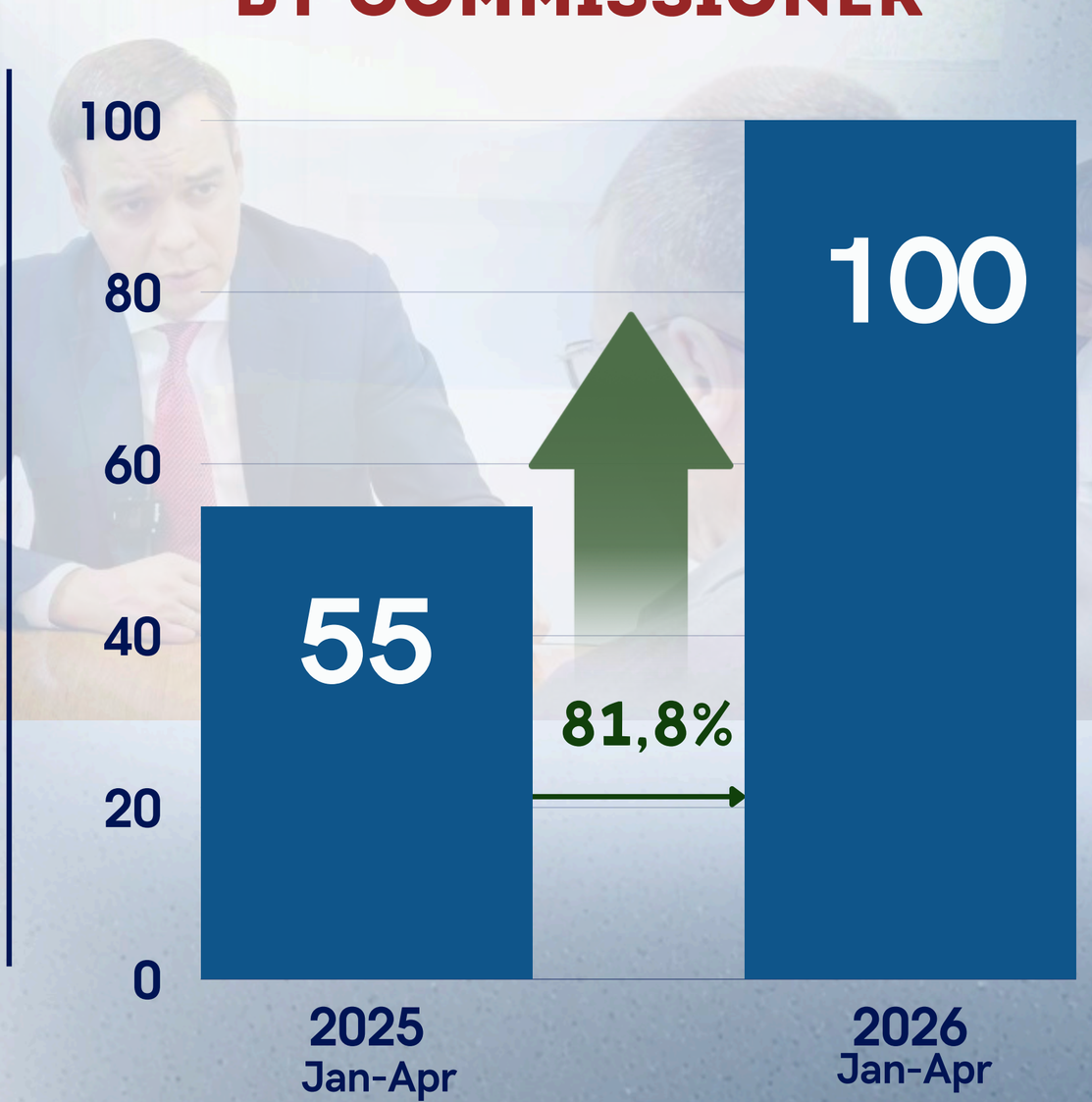


PERSONAL RECEPTIONS OF COMPLAINANTS

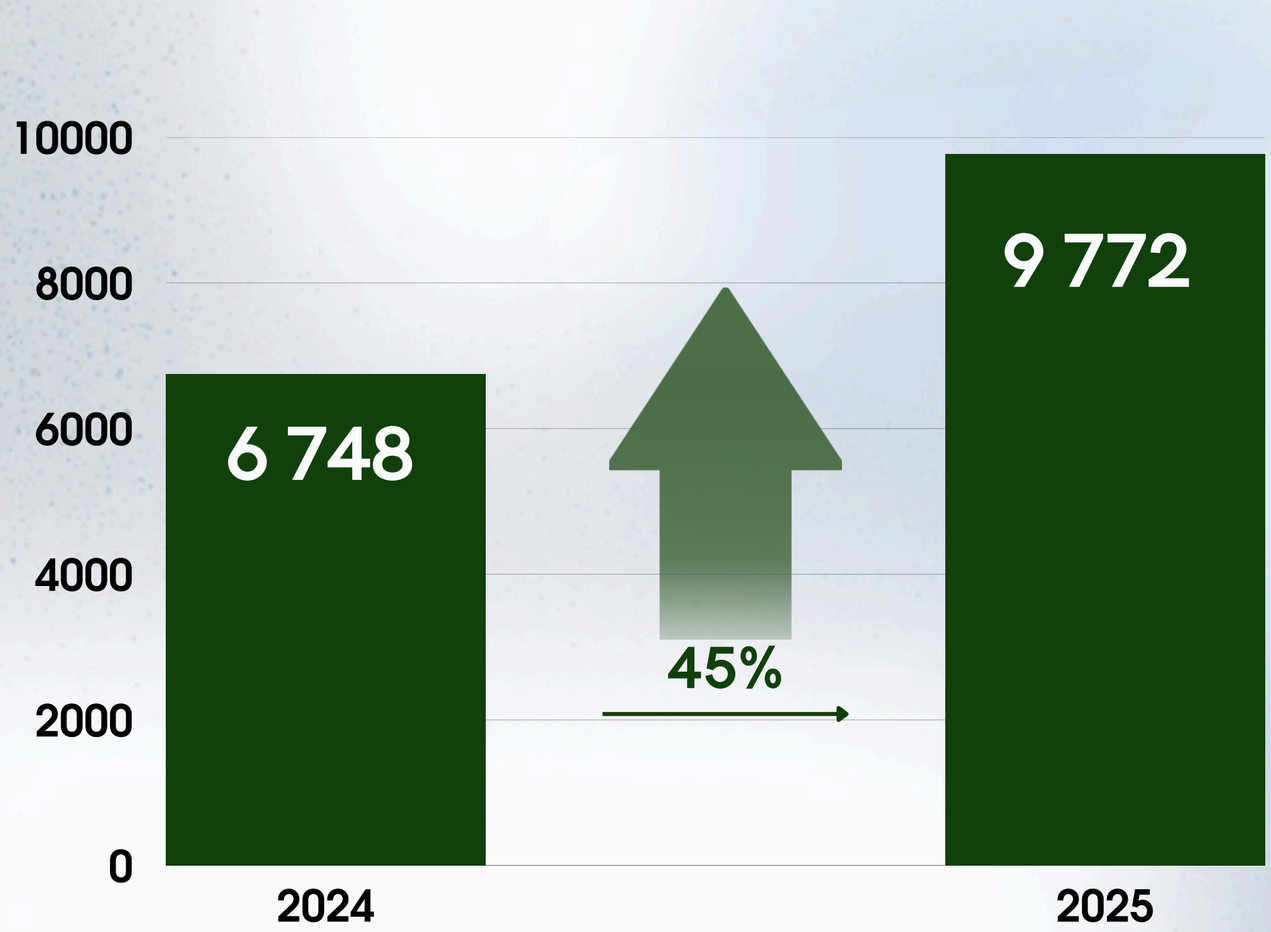
TOTAL

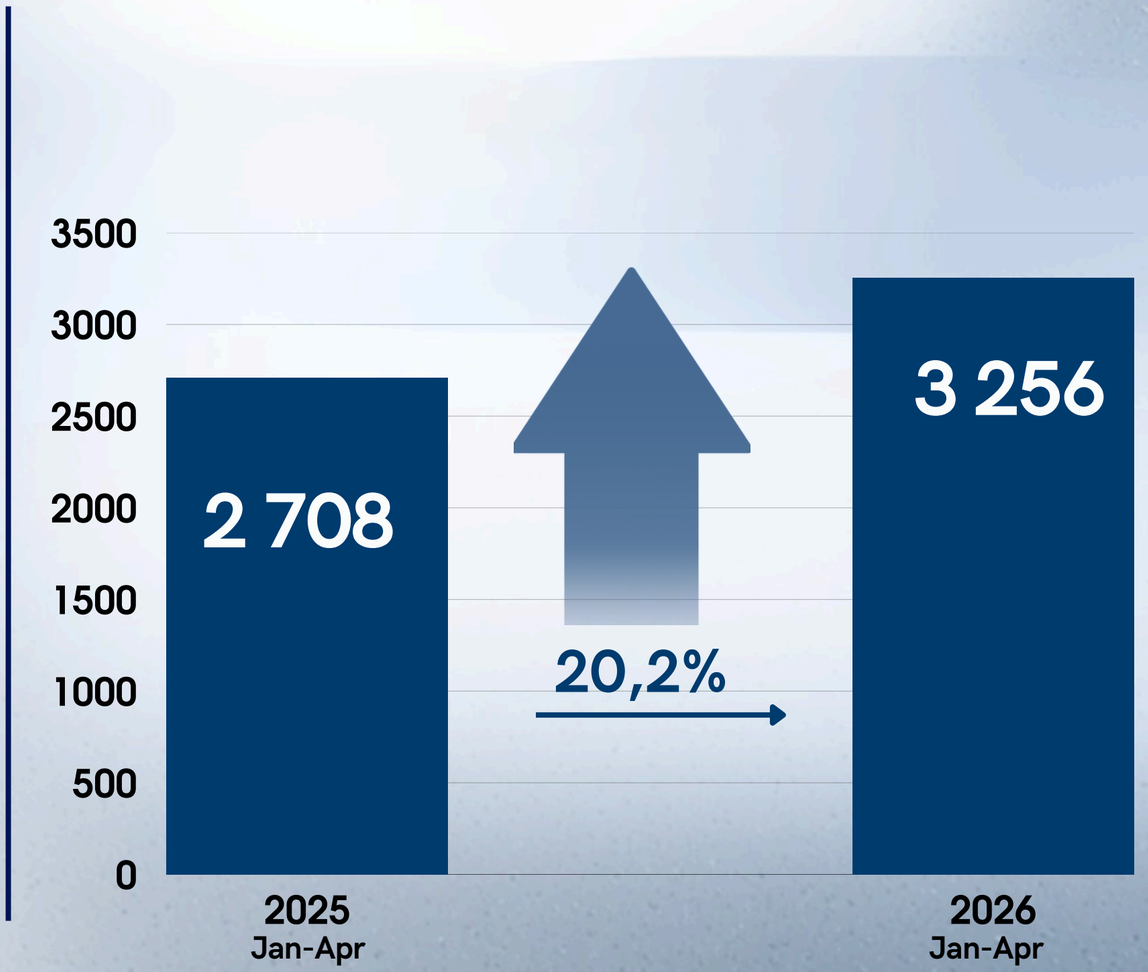


BY COMMISSIONER



COMPLAINTS


10000
8000
6000
4000
2000
0
6 748
9 772
45%
2024
2025


3500
3000
2500
2000
1500
1000
500
0
2 708
3 256
20,2%
2025
Jan-Apr
2026
Jan-Apr

COMPLAINTS

RESULTS OF CONSIDERATION

2024

102 BROUGHT TO RESPONSIBILITY

97	5	4
Disciplinary	Administrative	Criminal cases registered

RIGHTS OF 1 039 WERE RESTORED

2025

80 BROUGHT TO RESPONSIBILITY

71	5	4
Disciplinary	Administrative	Criminal cases registered

RIGHTS OF 207 WERE RESTORED

COMPLAINTS

RESULTS OF CONSIDERATION

2025
Jan-Apr

13 Disciplinary

2 Administrative

1 Criminal case

RIGHTS OF **66** WERE RESTORED

2026
Jan-Apr

28 Disciplinary

1 Criminal case

RIGHTS OF **37** WERE RESTORED

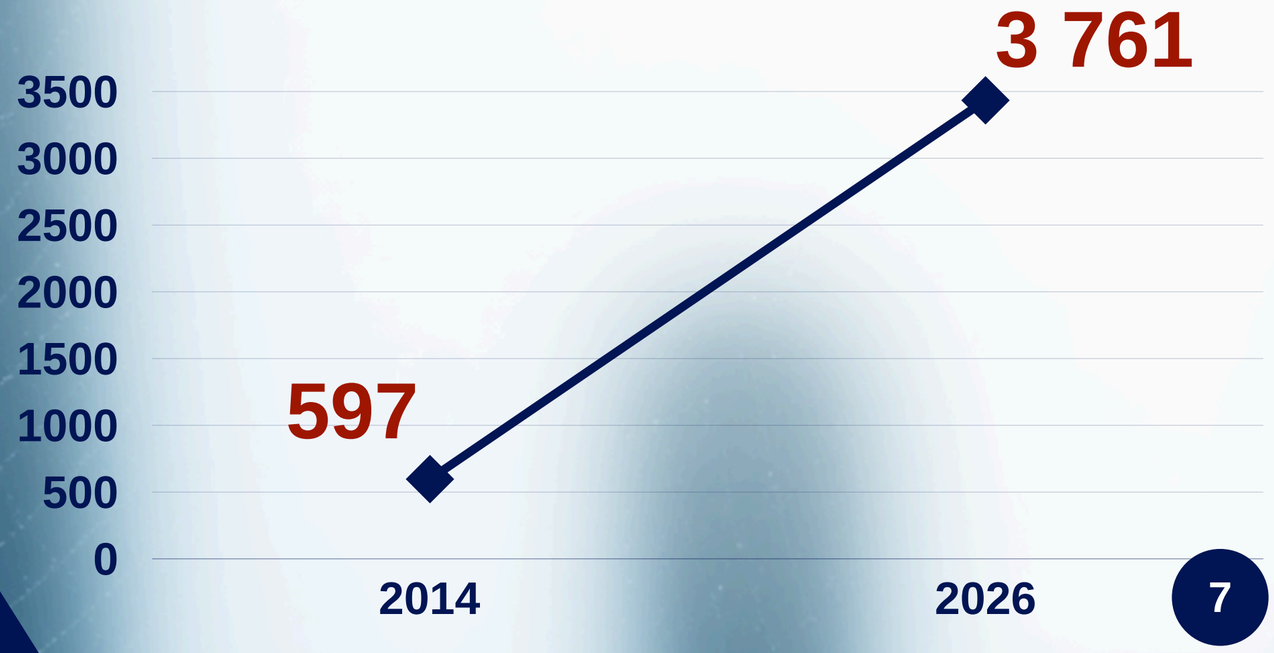
NATIONAL PREVENTIVE MECHANISM





OMBUDSMAN + MODEL

NUMBER OF MANDATED INSTITUTIONS



MEMBERS OF NPM



20

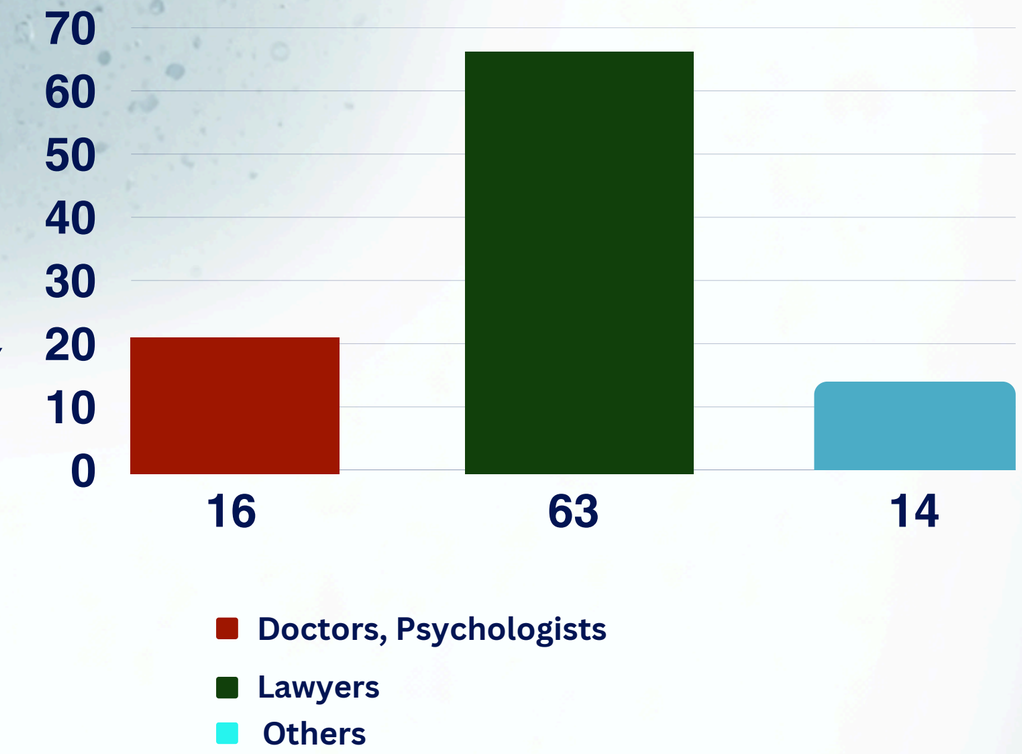
GROUPS

ACROSS THE COUNTRY



93

MEMBERS







REGIONAL OMBUDSPERSONS' VISITS

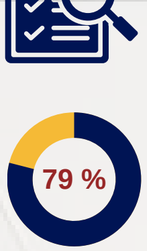
INDEPENDENT VISITS

NPM SUPPORT ON REQUEST

2024

791 VISITS

1 076 RECOMMENDATIONS

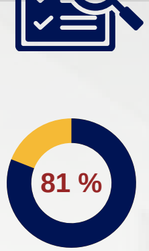


79% IMPLEMENTED

2025

804 VISITS

2 438 RECOMMENDATIONS



81% IMPLEMENTED

REGIONAL OMBUDSPESONS' VISITS

2025
Jan-Apr

198 VISITS

606 RECOMMENDATIONS

303 IMPLEMENTED

2026
Jan-Apr

2 946 VISITS

3 373 RECOMMENDATIONS

773 IMPLEMENTED

RESULTS OF VISITS

2024

BROUGHT TO RESPONSIBILITY

222 OFFICIALS

(ALL BY INITIATIVES OF OMBUDSMANS)

- **192** DISCIPLINARY
- **30** ADMINISTRATIVE

87,4% MORE

2025

BROUGHT TO RESPONSIBILITY

416 OFFICIALS

(ALL BY INITIATIVES OF OMBUDSMANS)

- **337** DISCIPLINARY
- **76** ADMINISTRATIVE
- **3** CRIMINAL CASES REGISTERED









LEGAL EDUCATION AND INFORMATION COVERAGE

1 260 OFFSITE MEETINGS

1 489 MATERIALS IN MEDIA

AUDIENCE REACH: **667 741**

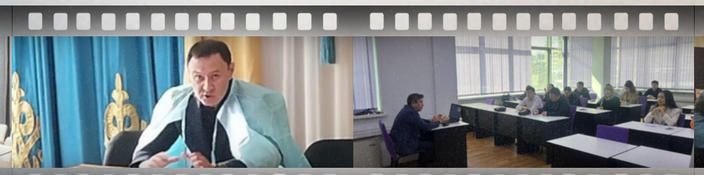
2024

2 297 OFFSITE MEETINGS

5 967 MATERIALS IN MEDIA

AUDIENCE REACH: **2 627 000**

2025




LEGAL EDUCATION AND INFORMATION COVERAGE (JAN- APR 2026)

AWARENESS-RAISING ACTIVITIES **762**

AUDIENCE REACH: **285 905**

MATERIALS IN MEDIA **2 283**

AUDIENCE REACH: **668 665**

RESEARCH ACTIVITIES 2025



ANALYTICAL REVIEW



RESEARCH STUDY



MONOGRAPH



SPECIAL REPORT



ANNUAL REPORT

IMPROVEMENT OF LEGISLATION 2025

Ombudsman	Office of the Ombudsman
11 recommendations	**25** proposals



5 Constitutional Court hearings → **10** Legal opinions

IMPROVEMENT OF LEGISLATION

OMBUDSMAN'S INITIATIVES IMPLEMENTED IN 2025



ALTERNATIVE TO EXTRADITION ARREST



LIFELONG BAN BECAME TIME-LIMITED



EFFECTIVE CRIMINALIZATION OF BRIDE KIDNAPPING



ONE-YEAR TIME LIMIT REMOVED

INTERACTION WITH THE PUBLIC



EXPERT COUNCIL



YOUTH COMMISSION



COORDINATION COUNCIL



ACADEMIC COMMISSION

INTERNATIONAL COOPERATION 2023-2026

Membership

Asia-Pacific Forum

Eurasian Ombudsman Alliance

TURKOMB

Asian Ombudsman Association

Asian Ombudsman CIS Human Rights Commission

110+ high-level meetings

6 side events

4 international conferences

30+ official visits

70+ international events



2022 CONSTITUTIONAL REFORM

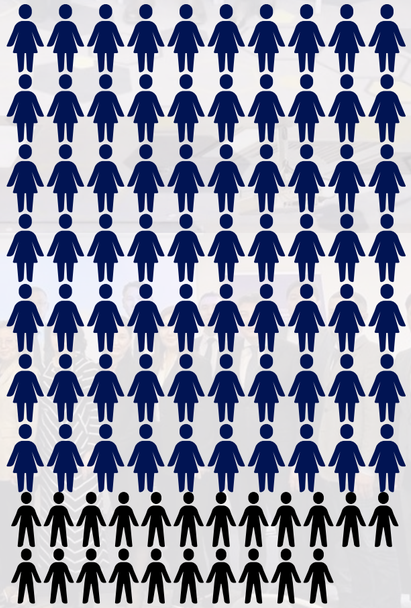
STAFF NUMBER

BEFORE





AFTER

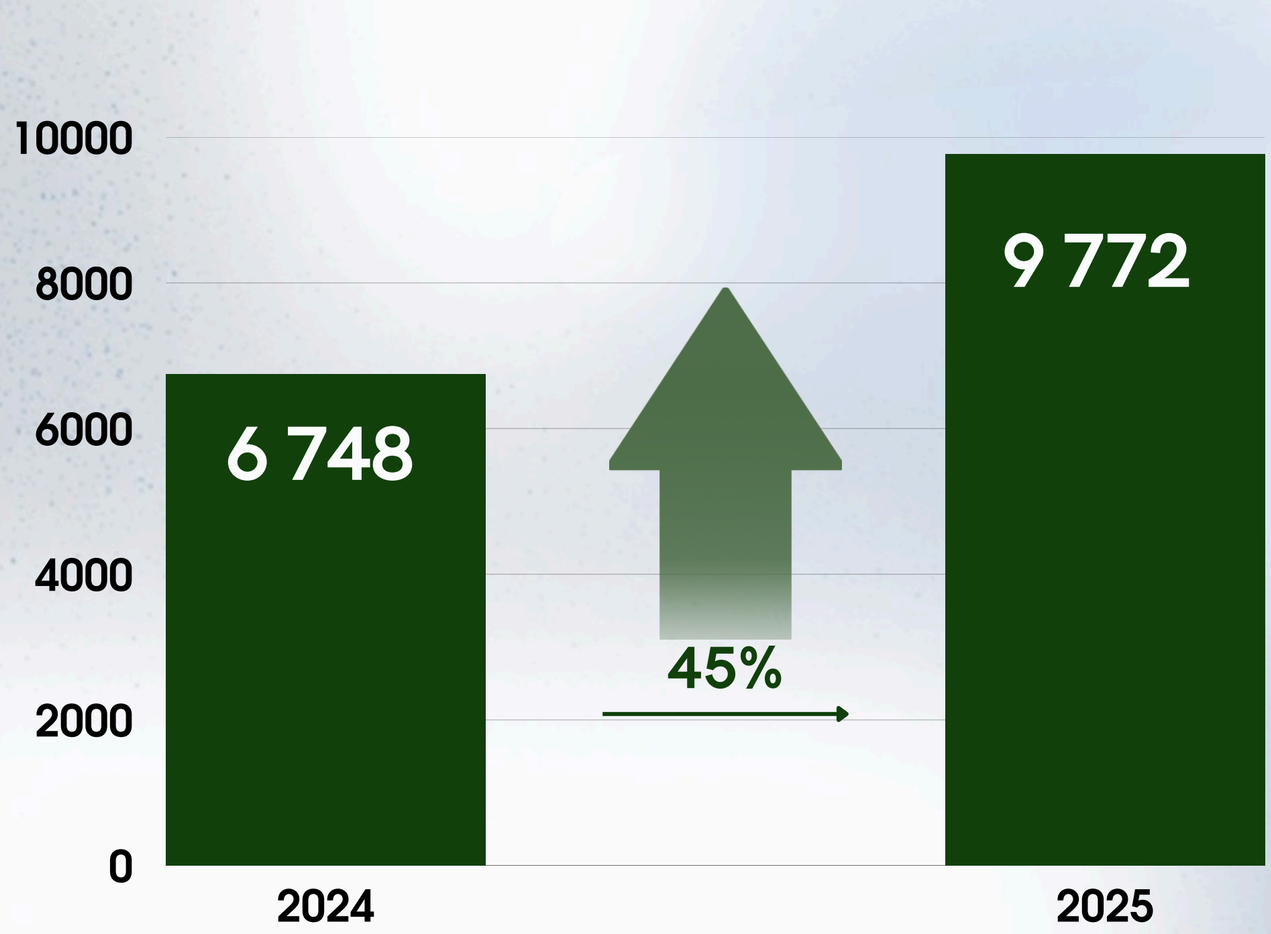


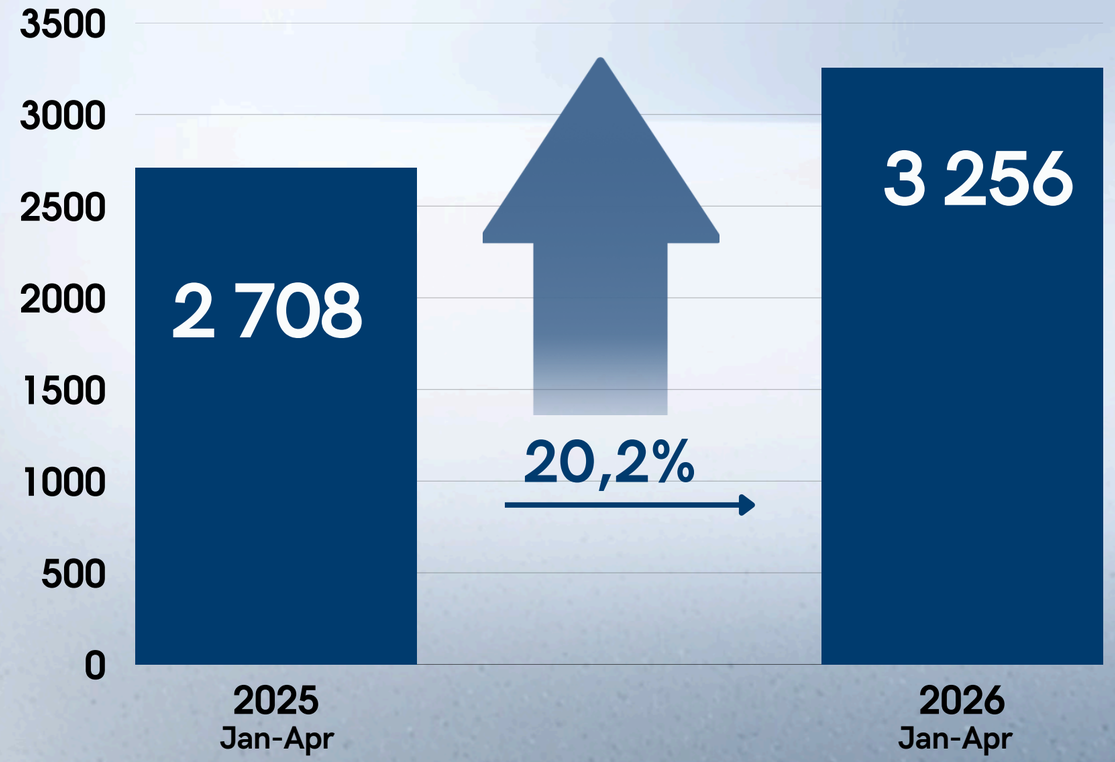




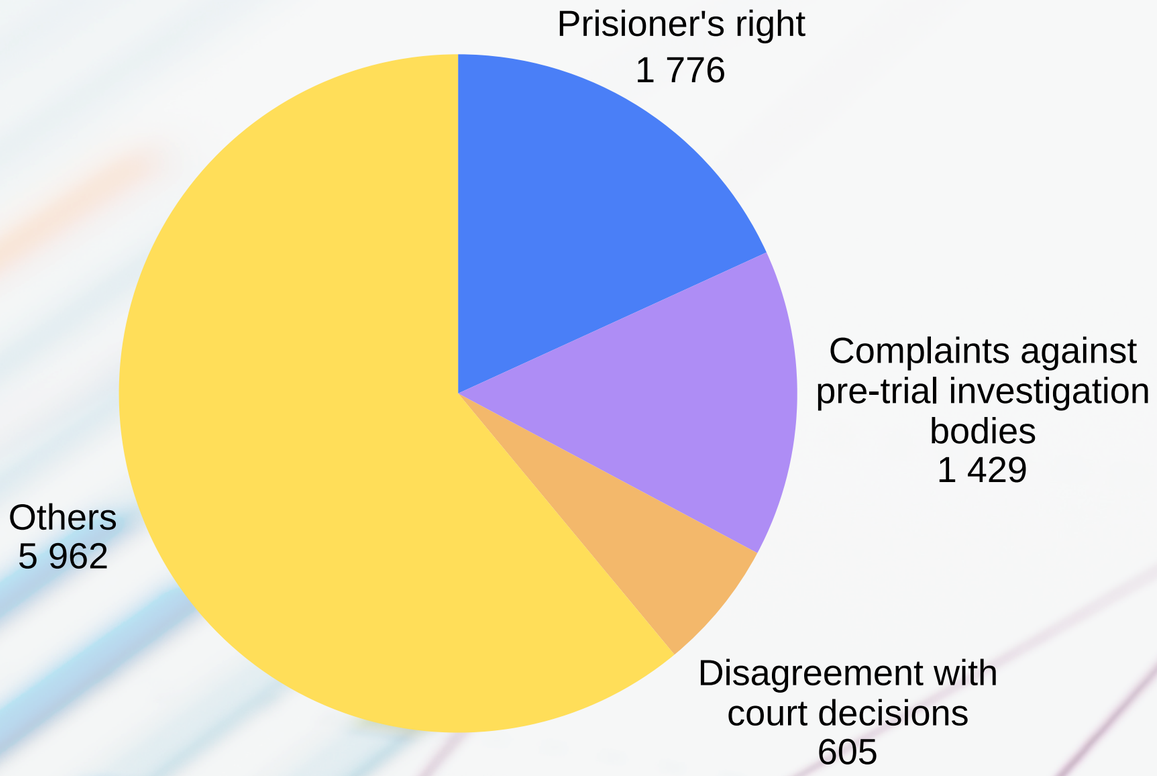
REGIONAL OMBUDSPERSONS IN ALL REGIONS

COMPLAINTS

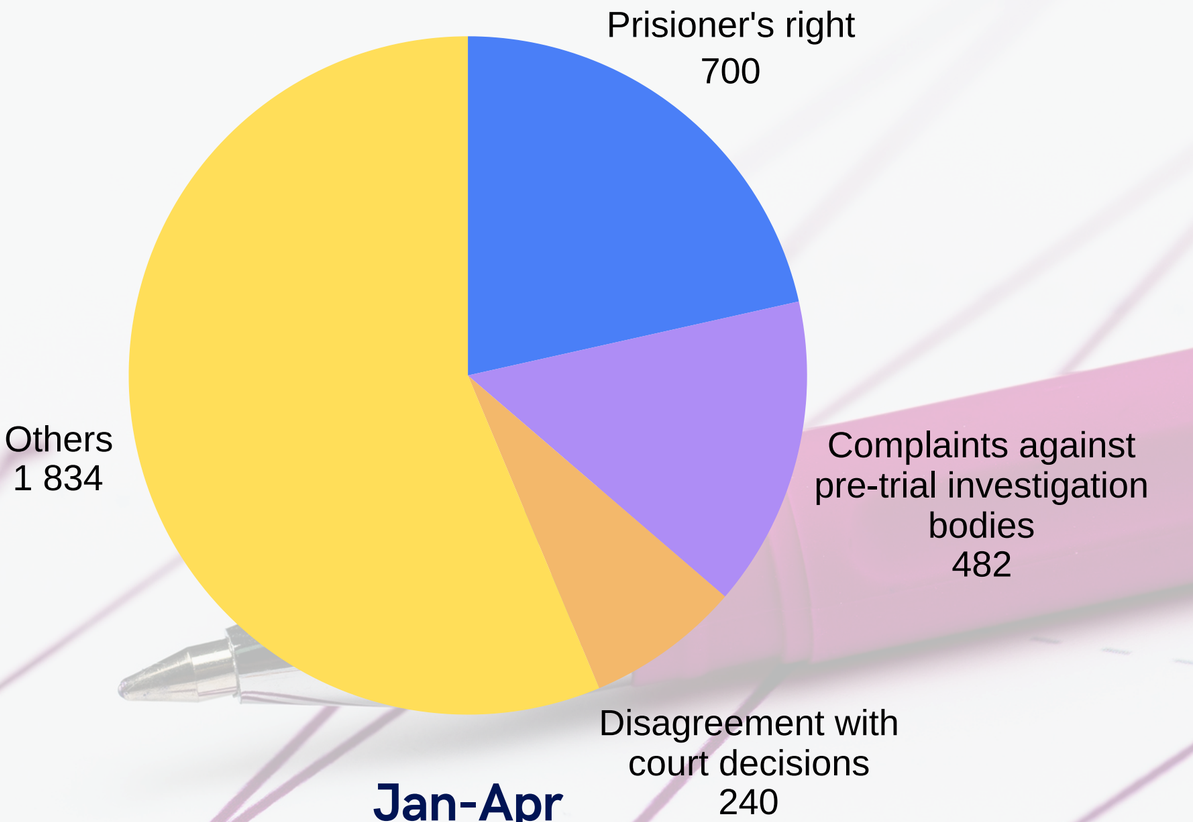

10000
8000
6000
4000
2000
0
6 748
9 772
45%
2024
2025


3500
3000
2500
2000
1500
1000
500
0
2 708
3 256
20,2%
2025
Jan-Apr
2026
Jan-Apr

COMPLAINTS



2025



Jan-Apr

2026

COMPLAINTS

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COMPLAINTS

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Jan-Apr



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2026
Jan-Apr

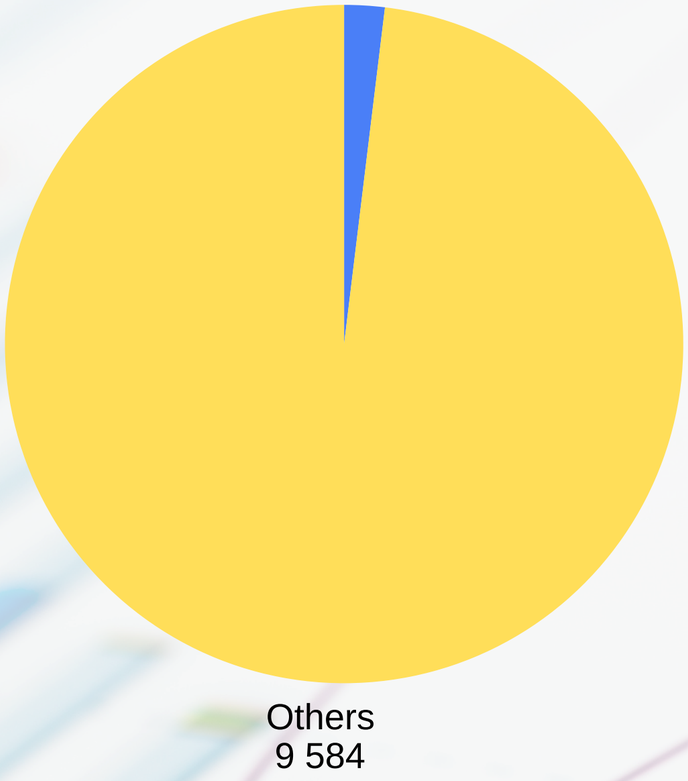


28 Disciplinary

1 Criminal case

RIGHTS OF **37** WERE RESTORED

COMPLAINTS



2025



Jan-Apr
2026


FOLLOW US
Ombudspersonkazakhstan
Ombudsperson_kz
OmbudspersonKazakhstan
Ombudsperson_kz